ELO customer reference

Sodexi

Innovative purchasing processes at major French aviation hub

For over 30 years, expert Sodexi has offered its customers tailored, innovative solutions for international express transport to France's largest commercial airport. Facing new challenges in terms of purchasing and contract management and digitizing invoices, Sodexi, primarily active at two locations at the Paris-Charles-de-Gaulle airport, turned to ELO.

"The greatest challenge for our company was to simplify and modernize our purchasing process."

Noël Picolot,
Auditor

The greatest challenge for our company was to simplify and modernize our purchasing process with a high-performance, innovative solution while boosting team satisfaction. Our main objectives were to modernize our purchasing management software and to streamline management workflows (from commitments to processing invoices, which up to that point were not digitized). Previously, we used a rather inflexible solution with a purchasing module that wasn't connected to our accounting department. That being said, it was our goal to get these processes flowing while optimizing these time-consuming internal processes.

The solution

Practical benefits

Company

For over 30 years, Sodexi has been active at the Paris-Charles-de-Gaulle airport in the area of express transportation. As an essential player in France and abroad, Sodexi offers its customers innovative, tailored solutions.

Challenge

- Digitized procurement process

- Interface between accounting and purchasing

- High-performance finance analysis tools

The solution

Thanks to **ELO ECM Suite** and **ELO DocXtractor**, Sodexi now has a powerful ECM system for its invoices, orders, and contracts. The company processes workflows digitally, benefiting from transparent processes, from purchase requisitions to invoice payment.

The benefits

- One central system adapted to numerous workflows

- Integration with Sage FRP 1000 and Inside Reporting

- Independent software administration

Gradually, we kept upping our expectations, guided by what our company stands for and what we are especially proud of – our innovation. We seized the opportunity to go one step further and digitize our supplier invoices with the help of an ECM system. We can now process supplier invoices faster thanks to a solution integrated into our system, the reason why we opted for **ELO ECM Suite** from ELO Digital Office.

One of the greatest difficulties was that the software solution we were replacing had only been in place for two years. We were forced to change our automated workflows and re-train our team right after introducing another software.
The second difficulty was managing budget control in ELO, not only when creating orders and reconciling invoices, but also when canceling parts or entire orders. This function added to an existing module required additional talks and resulted in us pushing back the approval deadline.

We went with **ELO ECM Suite** because it offers all the functions and services we need while enabling our company to achieve digital transformation.

We were looking for an application offering our team an innovative and, above all, user-friendly solution tailored to our needs. We chose this intuitive user interface to help simplify our everyday processes. For us, it was important to opt for an aesthetically appealing and easy-to-use solution to ensure a high level of acceptance. With this solution, we can modernize our accounting workflows. Introducing the ECM system means greater flexibility in managing our purchasing while enjoying new functions. Thanks to smooth digital processes, we no longer have to deal with tedious, time-consuming searches and can do without paper invoices entirely. Managing contacts is now also a breeze.

Thanks to ELO, we can process purchase requisitions to payment tracking through digital workflows. The solution is fully integrated into the accounting system, keeping all steps related to purchase requisitions and invoices transparent with a reliable audit trail. **ELO ECM Suite**, which

we use to handle invoices, orders, and contracts, allows us to track documents exactly depending on their status. The new system is based on a database we can access using our reporting tool.

Customizable solution

The ELO solution offers us a wide range of benefits. One driving force in our decision was its flexibility: The product is so adaptable that it aligns our needs with existing functions.

The ability to integrate ELO with Sage FRP 1000 and Inside Reporting also played a major role. When drawing up our reports, we can mix a high volume of data and create in-depth analyses.

Last but not least, ELO can be used for a wide range of business processes. This allowed us to provide a majority of our team with the new, intuitive, and above all highly regarded solution.

Thanks to the Mercuria plug-in for managing our specific repository, we are able to take care of day-to-day software administration and special cases ourselves.

An outstanding partner

ELO Business Partner Mercuria was always there for us during project roll-out. During the test phase, the teams understood the project requirements, meaning implementation was well organized. Mercuria provided us with a great deal of consultation and guidance in structuring our project. The teams were absolutely transparent, openly discussing alternative solutions we had initially considered. Users were able to test out demo versions to get a better idea of the software. They really appreciated that. The project team is very attentive and competent. As they are so familiar with the project, they could respond appropriately in both pre-sales and after-sales. Tickets sent to customer support are processed very quickly.

ELO customer reference
Sodexi

"With the ECM system from ELO, Sodexi will enter the digital age while continuing to champion for the environment."

Noël Picolot,
Auditor

Outlook

ELO ECM Suite was the perfect solution to meet the needs of the purchasing and finance departments in terms of supplier invoices.

After taking this first step, Sodexi is considering rolling out ELO in other areas that weren't included in initial planning, for example to manage personnel files or digitize certain HR processes.

ELO Business Partner