

ELO Customer Reference

RHEWUM GmbH



Focus on projects and processes with ELO



"For us as a medium-sized machine and equipment manufacturer, it is important to keep on top of all relevant information. Luckily, we can rely on ELO."

Engineer Sigurd Schütz,
Managing Director, RHEWUM GmbH

RHEWUM GmbH is a worldwide leader in mechanical process engineering and has set milestones in screening. RHEWUM helped to shape the current technology for sorting bulk solids by particle size. While searching for a fast, project-oriented document filing option, RHEWUM GmbH came across **ELO** professional with the many options the ECM software has to offer.

The Remscheid-based company manufactures custom-made screening or sorting equipment depending on the need and task at hand – whether fertilizers, minerals, chemical products, sugar, or salt. All RHEWUM screening machines are planned, designed, and manufactured at the Remscheid premises. Customers around the world have come to expect maximum reliability, absolute precision in the sorting process, and a long product life. As engineering and production are at one location, customer requests can be considered and implemented on short notice.





The solution

Practical benefits

Overview

Country: Germany
Industry: Mechanical and systems engineering

Company

A successful global player on the mechanical process engineering market for over 60 years, RHEWUM GmbH now employs 70 associates who plan and manufacture custom-made screening and sorting systems.

Challenge

Fast project-oriented filing from different sources such as Microsoft Office (Word, Outlook, Excel), Microsoft Dynamics NAV, File system

Solution

- **ELO**professional with access to the NAV project database
- Filing via Quickzone from all sources and the ELO Intray

The benefits

- Central project file with all related data
- All relevant data available when making decisions
- Quick access to documents
- Filing via drag-and-drop

Success from tradition

Founded in 1927 as "Rheinische Werkzeug- und Maschinenfabrik", RHEWUM GmbH remains a family-owned specialist company today. The company moved to Remscheid, an important center of metal processing on the outskirts of the Bergisches Land region, in 1930. At the same time, they expanded their production program in the areas of tools and jigs, as well as pressing, sheet metal, and drawing equipment. After World War II, the company began manufacturing storm lanterns and cooking pots. Now an icon, the old RHEWUM storm lanterns have become highly sought after collectors' items.

In 1950, the first magnetic screening machines were manufactured and by 1967, the thousandth RHEWUM screening machine was delivered. The first patents for WAU screening machines, a standard often copied today in screening technology, were awarded in 1970. The two-thousandth RHEWUM machine was delivered in 1975. Now, RHEWUM has a subsidiary, licensing agreements, and several partnerships and the six-thousandth RHEWUM is slated to leave the plant in the near future.

Documented quality management

Today, RHEWUM manufactures screening machines and conveyors for the entire area of dry, wet, and analysis screening for both size classification and optical sorting. These machines enable continuous, efficient production of precisely defined products in reproducible quality. This is why global leaders from various industries choose RHEWUM machines for a wide range of tasks.

Thanks to RHEWUM screening and sorting technologies, RHEWUM customers can offer their products in a consistently high quality. With a document quality management system, RHEWUM is certified to DIN EN ISO 9001:2010. All products that leave the plant are manufactured according to common European guidelines, are subject to strict internal quality control standards, and bear the CE marking. In addition, RHEWUM Technikum offers the option of comparing lab results with actual production data.



Search for a project-oriented repository

Manufacturing screening machines is a complex undertaking. From the initial exploratory talks to drafting up a quote, a large number of documents are amassed, from drafts to invoices. Different departments have stored these documents in different ways, making quick access to specific information virtually impossible. RHEWUM sought a fast, project-oriented filing solution. What they found was Quickzone for ELO. Engineer Sigurd Schütz, Managing Director of RHEWUM GmbH: "For us as a medium-sized manufacturer of machines and equipment, it is important to keep on top of all relevant information. We rely on ELO combined with automatic keywording from our ERP system, Microsoft Dynamics NAV, and maintain the order of our documents on our servers using Quickzone for ELO. It has allowed us to standardize our document filing process across the company."

One-click filing

Developed by an ELO Business Partner, Quickzone for ELO is the simplest and fastest solution for filing and automatically keywording e-mails, attachments, files, and documents with just a single click. Users can configure tiles for any number of categories, such as customers, suppliers, personnel, projects, or blueprints, using a convenient graphical interface. Each tile represents a document type, such as a quotation, correspondence, contract, or invoice. For each tile, users can configure the keywording as needed. The documents are automatically keyworded using information from the data set and fixed terms, then filed to ELO.

Standardized project file structure

In detail: First, RHEWUM defined a central structure for project files. A separate work area for filing to the project file was set up for each department. This means employees only see tiles that they need – and it's as simple as that. Now, documents can be assigned the correct ELO project file from the Inray, Outlook, or the file system by dragging them to the corresponding tile. If an employee chooses a Navision dataset and drags it to the appropriate tile, for example "Calculation", the dataset is automatically filed to the correct project folder and child folder.

Using ELO professional intelligently

The current 55 users at RHEWUM do not need to worry about filing and keywording. For projects created in NAV, the project file is automatically created in ELO on filing. This gives employees access to all project data right in ELO. In addition, ELO Smartpicker can be used to quickly find individual project documents from within any program – by mouse click and **ELO iSearch**.

Engineer Sigurd Schütz explains another advantage: "We use ELO for management meetings. This assures that all information relevant for decisions is available when we are making them. Statements like, "I don't know, let me go get the file," are a thing of the past, and we save massive amounts of time."

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"For complex tenders, OCR keywording helps us to quickly filter for relevant information."

Engineer Sigurd Schütz,
Managing Director, RHEWUM GmbH

Summary and outlook

Thanks to the support from ELO Business Partner ecm.online GmbH and the ease-of use of ELO and Quickzone, user acceptance is very high. Phase 1 of implementing ELO only took three months, completed by the end of January 2013. With a central repository in ELO, RHEWUM now compiles information that was previously located in different departments so that it is now readily available to all employees. The project file provides all departments with the current status at all times.

By consistently digitizing its business processes, RHEWUM can now quickly and conveniently process all workflows digitally, from receiving a query by e-mail onward.

The new RHEWUM subsidiary in India is currently being integrated into processes in Germany via a DMS-as-a-Service solution from ecm.online, powered by ELO. In addition, Quickzone will be replaced with the new **ELO Dropzone**.

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