

# ELO Customer Reference

Landeskontrollverband Berlin-Brandenburg eV



▶ YOUR WORK FLOWS



*"Thanks to ELO, we can gradually reduce the size of our paper archive year by year. Plus, ELO ECM Suite helps us find important documents much faster!"*

Jörg Scholz  
Head of IT  
Landeskontrollverband Berlin-Brandenburg eV

## Got milk?

The work of Landeskontrollverband Berlin-Brandenburg eV state inspection association is as versatile as its member companies. One thing they all have in common is the endeavor to ensure and continuously optimize the quality of the dairy and cattle industry in Brandenburg over the long term. Important strategic aspects include the digitalization of business processes and quality management with **ELO ECM Suite**.

Landeskontrollverband Berlin-Brandenburg eV (LKVBB) has a wide range of responsibilities, including quality control for milk-producing farms in Brandenburg. Other tasks of the LKVBB include marking and registering cattle, managing databases on other livestock such as pigs, sheep, and goats, analyzing and rating feed quality, and much more. It goes without saying how important all of these tasks are for the quality of the dairy and cattle industry in Brandenburg. To meet the growing number of challenges in the future, the association now pursues a sustainable digitalization strategy with a system for enterprise content management (ECM).

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# The solution

Practical added value



## Overview

Country: Germany

Industry: Services

## Company

On behalf of its member companies and the state government, Landeskontrollverband Berlin-Brandenburg eV is responsible for the milk yield and quality checks in Brandenburg, among other things.

## Challenge

Digitalizing filing structures and ordering processes, optimized quality management

## Solution

- › Central document management with **ELO ECM Suite**
- › Automation of order processes, seamless integration, with Microsoft Dynamics 365 for Finance and Operations
- › Digital quality management with **ELO workflows**

## Benefits

- › Reduction of the paper archive
- › Business documents found faster
- › Greater transparency in all process steps

## Total control for over thirty years

Following the German reunification in 1990, the new federal states, Brandenburg included, looked for new ways to organize the milk yield and quality checks at agricultural holdings. The goal was to apply established, proven structures from the old states in western Germany in eastern Germany. Initially, two associations formed in the state of Brandenburg, but on April 25, 1991, they consolidated to form "Landeskontrollverband Brandenburg e.V. Waldsiedersdorf".

Following a change in bylaws in 2014, the name of the association was changed to "Landeskontrollverband Berlin-Brandenburg eV". Today, the registered association is independent and acts on behalf of its member companies and the state government. Besides the bylaws, the LKVBB acts based on decisions of the general assembly. The association is financed by membership dues, fees, and public funding.

## Driven by digitalization

To be able to coordinate this wide range of tasks, all control and inspection systems have to be in perfect sync. Landeskontrollverband Berlin-Brandenburg eV has always pursued a digitalization strategy right from the start, which has long simplified the association's work.

But digitalizing the different departments entailed many new challenges, for example numerous heterogeneous directory structures for filing documents and PDF files. This made searching for specific documents quite difficult. The association also has a central paper archive that is time-consuming to browse. For this reason, LKVBB set out on a mission in 2019 to find a digital document management system that could be tailored to their needs.

## Partners with a vision: ELO Digital Office and Cancom

Landeskontrollverband Berlin-Brandenburg eV quickly found just the right solution: **ELO ECM Suite** from ELO Digital Office. The enterprise content management system met many of the LKVBB's requirements as standard. On top of that, Jörg Scholz, the Head of IT, was impressed by the modular structure of the ELO solution. Since 2018, the association has also used tablets and various operating systems, making ELO support for Windows and macOS, as well as the **ELO for Mobile Devices** app, yet another plus. Experienced ELO Business Partner Cancom was commissioned with the project, after having successfully implemented a range of IT projects with LKVBB. In just a few months, the IT experts at Cancom managed to realize a pilot project for the association.



## Central document management system

With the introduction of **ELO ECM Suite**, the state inspection association found a universal system where all business-relevant documents can be stored securely and digitally. The high-performance **ELO iSearch** also helps users find documents faster than ever. As a result, LKVBB can gradually reduce the size of its paper archive. In the pilot phase, a first department quickly familiarized itself with the new system, leaving Jörg Scholz pleased with the high user acceptance. Now, this department will act as a model for other departments, with the goal of providing the ELO solution to all parts of the association as a central information system.

## Automated earmark orders

Besides gradually replacing the paper archive, **ELO ECM Suite** also covers the entire workflow for ordering earmarks for cattle, sheep, goat, and pig registration. First, each order is captured digitally. Information from the ordering system Microsoft Dynamics 365 for Finance and Operations is automatically added to the order document in **ELO** as metadata based on an internal order number. After capture, the entire order process is mapped digitally with an **ELO workflow**, ensuring a transparent processing status. This also includes accounting, invoicing, and payment, as well as shipping.

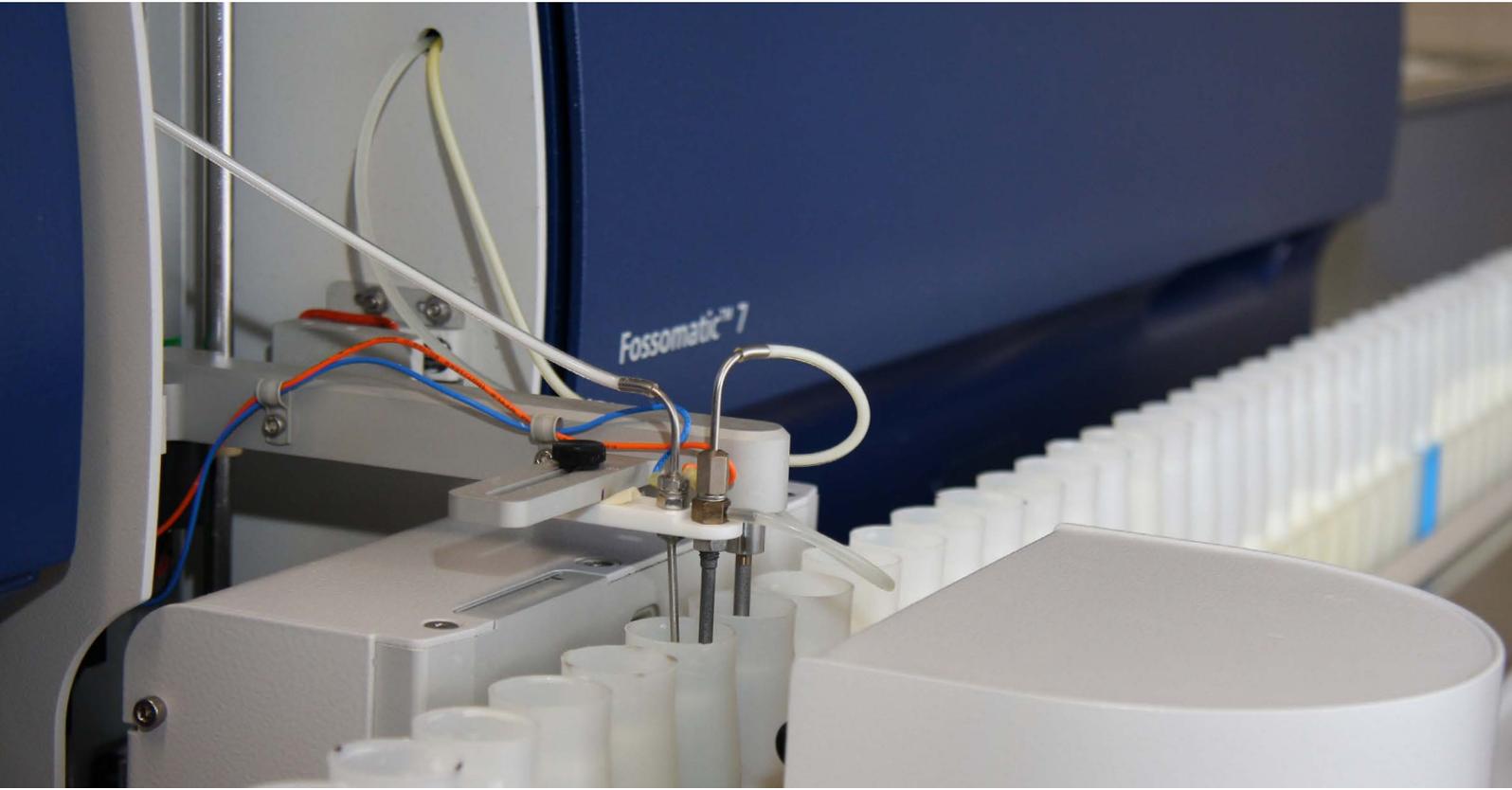


## Future-proof digital quality management

But **ELO ECM Suite** is capable of much more: The association now maps its entire quality management process with the ELO solution. QM documents undergo a validity check based on automated workflows that also includes the necessary approval processes. The documents are then given a new validity date and a PDF file is created for each containing the information from the approval workflow, such as the approval date for each relevant department. A new version of the QM manual is generated from all the approved QM documents at the click of a mouse.

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## Landeskontrollverband Berlin-Brandenburg eV



## End-to-end digitalization

*"While we initially had to search for pilot areas ready to roll-out a new IT system, departments are now lining up and can barely wait to be able to use ELO too."*

Jörg Scholz  
Head of IT  
Landeskontrollverband Berlin-Brandenburg eV

With its many options to digitalize and automate analog processes, Landeskontrollverband Berlin-Brandenburg is now well-prepared for future challenges thanks to **ELO ECM Suite**.

The association is more than satisfied with the ELO solution, underscoring the excellent cooperation with ELO Business Partner Cancom. "Fast roll-out and the fact that we were able to apply the standard functions of **ELO ECM Suite** to our processes so quickly has really reinforced our decision to introduce ELO," says Jörg Scholz, summarizing the pilot project.

It's only a matter of time until the association tackles its next ELO project, digitalizing additional processes and rolling out the solution throughout the organization, allowing LKVBB to focus on what's important: ensuring high quality in the Brandenburg dairy industry.

ELO Digital Office GmbH, Tübinger Str. 43, 70178 Stuttgart, Germany, info@elo.com; www.elo.com

For more ELO branch offices, visit: [www.elo.com](http://www.elo.com)

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